

## Summary:

The 'Find Task' feature assists in searching for work orders and or specific tasks that may have been scheduled historically or in the future. Provides details of the current scheduled week and team the work had been scheduled for and allows scheduling changes to that task.

# Tools / Resources:

- Added feature are available. Reach out to a Sockeye sales representative to learn how to add this feature to your Sockeye account.
  - o Email: sockeyeadmin@getsockeye.com
  - Website: <u>www.getsockeye.com</u>
  - o Phone: 1-833-303-3073
  - o Or speak with your Sockeye representative.

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### Sockeye Find Tasks:

The 'Find Task' tab is available in the blue ribbon.



#### **Find Task**

Work order number search:

- 1. Click on Find Task in the blue ribbon
- 2. Click in the search box Type in a task code and enter a work order number
  - a. This search will pull any partial matches displayed, partial work order numbers can be inputted
- - a. A list of work orders will appear that match the search criteria

    Note: In some cases, the operation or task number may be of importance as more than one task for that work order number may have been added to the schedule
- The far right of the screen indicates the **Scheduled Week** and the **Team** the work order was scheduled for



## **Make Scheduled Changes**

The schedule tab of the task details is available to make changes or updates to hours, week, day, and or employee assignment for that specific task.

 Select that specific work order and double click or click on Details

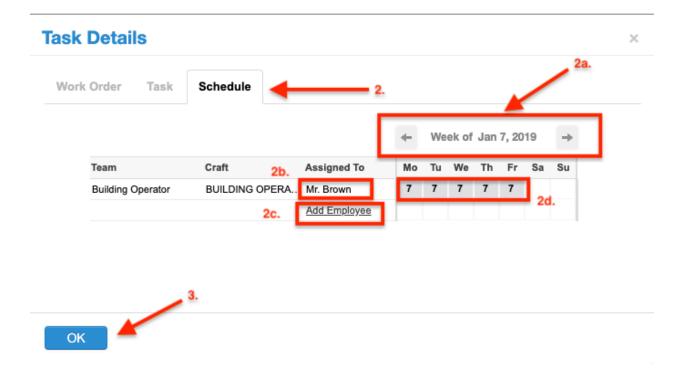


to open the Task



- 2. Click on the Schedule tab
  - a. Changing the Week: Click either arrow between the 'Week of Mon Day, Year'. This will move the week date in the past or feature. Select the applicable week and enter or adjust the hours on the calendar below.
  - b. Change the Assigned To: Click on the current name selected a drop-down box will appear with all team members identified for that team. Select the applicable team member.
  - c. Add an Employee: Click on Add Employee

    . A drop-down box will appear with a list of employees for all TEAMs. Select the applicable team member.
  - d. Change, Edit or Add Hours: Select the cell in the week that the hours are to be updated. Make applicable changes by deleting hours, inputting hours or over writing hours currently displayed.
- 3. Click OK once all updates are in place.



# Revision Log

Revisions	Date	Reason/Update	Updated By:
Rev1	July 9, 2019	Generated Document	Christine Banham